



## Business Continuity at Exelon

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### Exelon Overview

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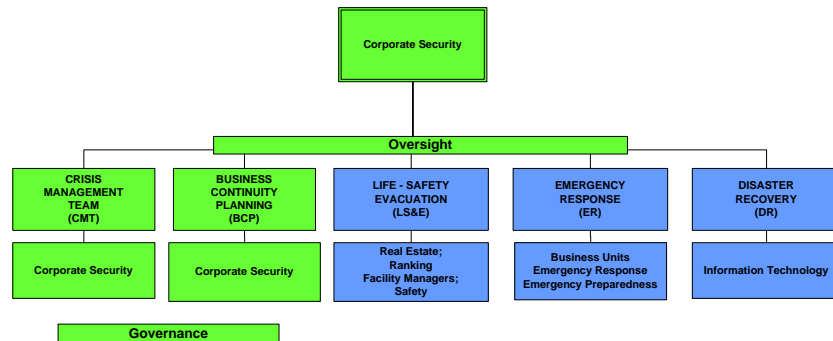


- ✓ Nation's largest electric utility
  - Largest Nuclear fleet in the US
- ✓ 5.8 m Electric customer, 460k Gas customers
- ✓ Serving customers in IL and PA
- ✓ 17,300 employees in IL, PA, TX, MA, OH & DC
- ✓ Corporate Headquarters in Chicago, IL
- ✓ Multiple Business Units
  - Regulated utilities (PECO, COMED), Nuclear Operations, Trading, Generation and Business Services



## Crisis Management Structure

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- ✓ 1 Corporate BCP Program Coordinator
  - Report to VP Corporate Security
  - Meetings held monthly with BU Coordinators
  - Updates provided to Operations Council, Risk Committee, Audit Committee, Strategy & Policy Committee and BOD
- ✓ 7 BCP VPs
  - Representing each Business Unit
- ✓ 7 Business Unit Coordinators
  - Representing each Business Unit
  - Meetings held frequently with BCP Planners
- ✓ Several Hundred(400+) Functional Planners
  - Representing functions within each BU

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### ✓ BCP Post 9/11

- BCP plans for “worst case scenario”
  - Building and everything inside is not available
- Plans were tailored for ‘classic’ disaster scenarios:
  - Man made disasters (e.g. fire, bomb, etc)
  - Acts of nature (e.g. floods, hurricanes, etc)
  - Loss of infrastructure (e.g. systems, power, etc)



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### ✓ Use dedicated BCP software

- Living Disaster Recovery Planning System (LDRPS) v9.1
- BIA Professional v4.1
- Notifind

### ✓ 270 BCP Plans

- By Location / Function

### ✓ 350 Building Addendums

- Employees, Call trees & alternate locations

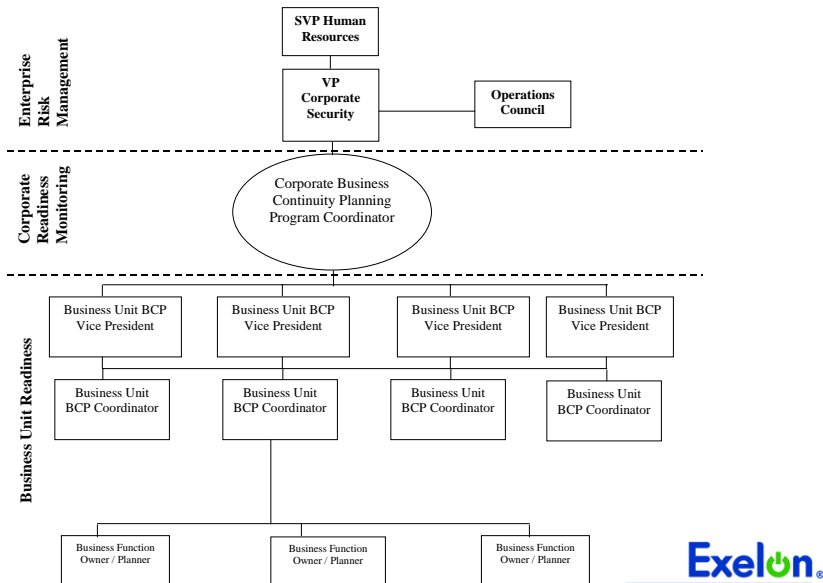
### ✓ 400+ employees involved in the program

- 1 full time
- 7 20-50%
- 410 <10%



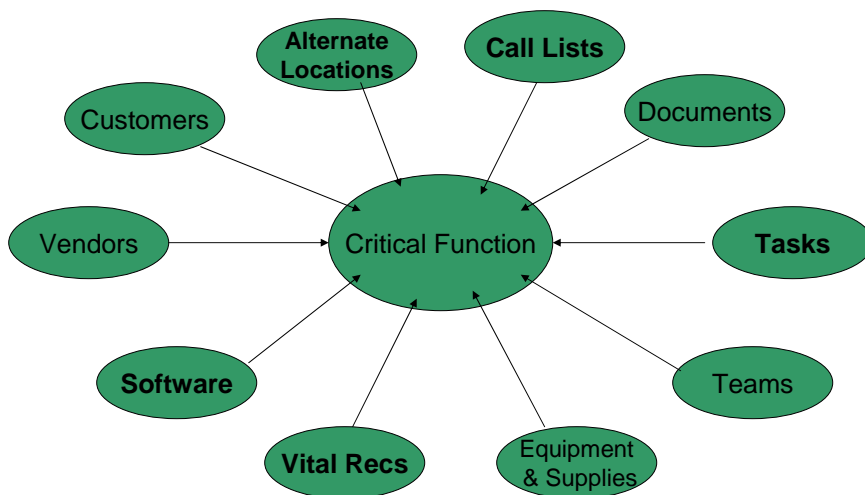
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## What's in BCP plan?

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## BCP – What every employee should know

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- ✓ Know your location's gathering/rally point.
- ✓ Keep your personal information current with HR
- ✓ Keep your Exelon Emergency Preparedness System (EEPS) wallet cards handy
- ✓ BCP Basics:
  - RTO
  - Call Lists
  - Alternate location
  - Key tasks and responsibilities in the plan
- ✓ Policies
  - News Media Policy in BC plan
  - Disaster Spending guide



## Business Continuity at Exelon - History

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- ✓ Crisis Management organization developed after September 11th
  - Company-wide BC plans created
- ✓ Company-wide BC plan updates held
  - All plans are updated three times per year
- ✓ BC plan testing
  - Tested annually (relocation, Tabletop or Walkthroughs)
- ✓ Call list tests
  - Drilled annually (Implementing a notification system)
- ✓ Alternate locations reviewed
  - Reviewed three times per year per Real Estate and Facilities
- ✓ Communication campaign
  - Annually, during National Preparedness Month (September)
- ✓ Company-wide BIA conducted in 2005
  - Next BIA to be conducted 4Q 2008



## ✓ Implementing an automated notification system (EEPS):

- Based on Notifind:
- Employee Accountability
  - EEPS is one of the methods used for employee accountability, Rally points and Call trees are also used
- Call list activation
- Pandemic



## EEPS Card

SIDE 1

**EXELON EMERGENCY PREPAREDNESS SYSTEM (EEPS)**  
If I evacuate a building due to a life-threatening event (e.g. fire, explosion, etc.) I should contact EEPS as soon as it is safe to do so in order to be accounted for and receive information about the status of my business unit.

**Option 1:**  
1. Dial (888) 806-3666  
2. Enter your Exelon Employee ID and #, then follow the prompts.

**Option 2:**  
1. Log into [www.notifind.net/Exelon](http://www.notifind.net/Exelon)  
2. Enter your Employee ID and password, then follow directions.

SIDE 2

**IMPORTANT EMERGENCY INFORMATION**

Evacuation rally point

Alternate work location

Emergency contact name/number

Allergies/Medical conditions/Blood type

Corporate Security Hotline: 1800-550-6154



✓ During 2009 Exelon will move to the creation of  
“Business Resumption Plans”

- Refocus of BCP plans to include “Human factor”.
- Move away from silos in planning
- All Hazards plan with all core components
- Specific “disaster” annexes
  - BCP
  - Pandemic
  - Strike Contingency
  - Any others..