

**COLLABORATION TOOL ON-LINE SURVEY RESULTS:**

69 out of a possible 329 Sections responded with 74 participants.

Out of the total participants, 14.5% currently use Web Conferencing or Webinar Services.

**Products used:**

Other	54.5%
Microsoft Live Meeting	25.3%
Adobe Acrobat Connect	18.2%
GoToMeeting	18.2%
Webex	18.2%

**Was software installed on Participants Computer**      Yes 45.5%      No 54.5%

**If yes, did it present a challenge (out of 45.5%)**      Yes 22.2%      No 77.8%

**How many users participate in typical teleconference or webinar (highest to lowest):**

11-20	63.6%
1-10	18.2%
21-30	9.1%
31 or more	9.1%

**How did you arrange for Audio:**

Toll Free #	54.5%
Other (ex Skype)	45.5%
Toll #	0.0

**How would you classify yourself as a user:**

Power User	36.4%
Experienced User	27.3%
Only Attended	27.3%
Moderate User	9.1%
Novice User	0.0%

**Content of session mostly included:**

Combo-PowerPoint and Desktop	45.5%
PowerPoint only	18.2%
Application/Desktop Sharing	18.2%
Other	18.2%

**Reasons for Web Conference:**

Committee Meetings	54.5%
Volunteer Training	54.5%
Region Meeting	45.5%
Section Meeting	36.4%

**Biggest barrier the Group faced (highest to lowest):**

Cost too expensive	29.7%
Other	18.8%
Lack of Experience	17.2%
Conflicts with Schedule	12.5%
Technology Cumbersome	10.9%
Managing Time Zones	7.8%
Tech Requirement Complex	3.1%

If not in the past, would you consider a web conferencing or webinar tool in future: Yes 100%

Rate of interest for using a tool: High 50.7% Moderate 45.3% Low 4.0%

**Categories of Interest:**

Standard session Web & Phone	39.5%
Webcam w/voice Volp	35.5%
Any of above options w/recorder	36.8%
Streaming audio web and 1 way voice	13.7%
Webcam & phone	11.8%
Web event-registration w/voice	13.2%
Std Web w/domestic & international voice	3.9%
Other	3.9%

Would you/your group benefit from training: Yes 88.0 % No 12.0%

**Preferences - Features 0-lowest 5-highest:**

Registration:	5	25.4
	4	23.9
	3	31.0
	2	4.2
	1	12.7
	0	2.8

File Transfer during meeting	5	14.1
	4	33.8
	3	28.2
	2	8.5
	1	9.9
	0	5.6

Content and file repositories for file Mgmt	5	15.9
	4	22.6
	3	29.0
	2	8.7
	1	15.9
	0	5.8

Calendaring (schedule from Notes, Outlook)	5	19.1
	4	30.9
	3	20.6
	2	11.8
	1	11.8
	0	5.9

VoIP	5	23.5
	4	27.9
	3	29.4
	2	11.8
	1	2.9
	0	4.4

Integrated audio for access to audio controls from web browser (mute, roll calls, dial-out)	5	16.4
	4	28.8
	3	38.4
	2	11.0
	1	2.7
	0	2.7

Localization and internationalization:

5	8.6
4	28.6
3	22.9
2	17.1
1	5.7
0	17.1

Video Streaming (view videos within session)

5	18.3
4	28.2
3	32.4
2	12.7
1	4.2
0	4.2

Web cam video (participants and I can display video images of ourselves during session:

5	11.4
4	27.1
3	24.3
2	21.4
1	7.1
0	8.6

Meeting self-management (full control creation of, access to, options for my session)

5	26.4
4	36.1
3	28.4
2	11.1
1	0.0
0	0.0

Instant Messaging/Chat

5	18.3
4	25.4
3	35.2
2	9.9
1	7.0
0	4.2

PowerPoint:

5	47.1
4	30.0
3	18.6
2	12.9
1	1.4
0	0.0

Application/Desktop Sharing

5	15.9
4	36.2
3	23.2
2	13.0
1	10.1
0	1.4

Seating Chart/Presence detection:

5	4.5
4	29.9
3	28.4
2	22.4
1	9.0
0	6.0

Meeting Recording:	5	16.9
	4	28.2
	3	32.4
	2	9.9
	1	9.9
	0	2.8
Meeting Archiving:	5	18.6
	4	21.4
	3	35.7
	2	8.6
	1	12.9
	0	2.9
Secure Transmission:	5	24.6
	4	27.5
	3	21.7
	2	11.8
	1	5.8
	0	8.7
Availability on Demand:	5	33.3
	4	29.0
	3	29.0
	2	7.2
	1	1.4
	0	0.0
Platform Agnostic (Windows/MAC/Linus)		
	5	41.7
	4	23.6
	3	19.4
	2	13.9
	1	0.0
	0	1.4
Voting/Polling	5	25.4
	4	23.9
	3	31.0
	2	11.3
	1	5.6
	0	2.8