Beyond IMS...



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Outline

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 - Wireless-Wireline Convergence Example
- Introduction to Blended Services
 - Bundling vs. Blending
- How is blending achieved?
 - Introduction to the SCIM and SCIM+
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Yesterday World of Communications



Today's World of Communications



IMS & Wireless-Wireline Convergence Wifi Roaming Example



The Future World of Communications



Service Bundling vs. Service Blending

- Service bundling offers unified ordering and billing for otherwise separate services.
- Service Blending enables different services to control one another, providing new services



Example: Separate Services

Phone Service

TV Service







- Separate Bills
- No service integration



Example: Simple Service Bundling

Phone Service

TV Service





Single Bill

- No service integration (still independent services)

- No cost reduction
- No true differentiation (can easily be copied)

Example: Enhanced Service Bundling



- Services are overlaid (e.g. display of Caller ID on TV)
- But: Services still do *not* control each other.

Example: True Service Blending



- Services interwork and control one another, e.g.
 - Call disposition via TV Remote Control,
 - TV content is automatically recorded during a call.



Service Infrastructures



Service Infrastructures



This provides opportunities to create blending across multiple domains.



Service Capability Interaction Manager SCIM Definition



Kicking It Up a Notch - SCIM+ Network Architecture



Blended Service Example Call Routing and TV Service

Service Provider Network VoIP, IM, POC, Voicemail, Transactions, Video on **Video Telephony Content Services.** MMS, Demand, Conferencing, SMS/EMS, Pay Per View, Contacts. Wireless BCMC, Presence, Gaming, etc. 1 Location, etc. IP TV, etc. Inbound **Incoming Call Notification** Call 2 SCIM+ IMS 🔺 Web / WAP Messaging Streaming Services Services Services **Services** Call forwarded to User decides to 4` 3 VM forward to VM Core infrastructure and IP Networks DSL / Ethernet / Cable RAN / WiFi

Blending of Voice and TV Services

Another Example Outlook Calendar Notifications

- Use Case: Receive conference call reminder on cell phone with option for automated call placement.
- Call Flow Example:
 - 1. Outlook triggers alert for "conference call" via HTTP or Web Services interface
 - 2. SCIM+ checks presence status of user (i.e. is cell phone on or off?)
 - 3. If cell phone on, SCIM+ sends notification (e.g. via SMS), adding option for automate call placement.
 - 4. If user selects to be placed on conference call, SCIM+ bridges user into conference
 - 5. SCIM+ notifies Outlook via HTTP or Web Services interface to dismiss future reminders.



Beyond IMS...Building an Ecosystem

IMS, SDPs and SDEs – Some Soft Definitions

SDP \rightarrow Service Delivery Platform \rightarrow A misnomer \rightarrow Not a Platform but rather a set of functions traditionally used by IT vendors for creating Business Processes and Web services.

SDE \rightarrow Service Delivery Environment \rightarrow A full ecosystem for the rapid introduction of new services:

Brings together network services with SOA based Web Services

Provide seamless integration into BSS/OSS

Enable the large ecosystem of IT application developers to write new services

Application Developers and Providers



Beyond IMS... Challenges

No standards

Lack of alignment on scope and components



Hard definitions are hard to get...still an evolving area...

Beyond IMS...A View of Nirvana???

Unified Communications – Anywhere, Any Device, Anytime

- Goes beyond just voice to include video, email, IM and future applications controlling and interacting with one another
- Communication sessions are invoked through a variety of devices- real time.
- Anytime/anywhere access to call logs, voicemail, corporate directories, personal directories, calendars, mm content





Summary

- Networks that in the past were separate are beginning to converge:
 - Web, telephony, TV are all coming together.
- This coming together of networks allows for different levels of "service convergence":
 - The first step was to offer service *bundling* but this is limited.
 - Service *blending* on the other hand can offer real differentiation to Service Providers.
- Blending relies on unified control across multiple domains:
 - **IMS** is a starting place:
 - Offers an open framework for such unified control through the separation of the session layer from the application layer and the use of the SCIM.
- The development of full "Service Ecosystems", through SDEs, is the next step forward in the world of next generation networks.

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