### Plans for 2012

23 January 2012



#### Overview

- Develop plan for 2012-3 around helping Sections/Chapters/Student Branches to Successfully Implement Member Engagement
  - Educational Content
  - Training
  - Tools
  - Metrics







Improved Member satisfaction which will result in increased membership





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Higher volunteer recruitment, training and satisfaction





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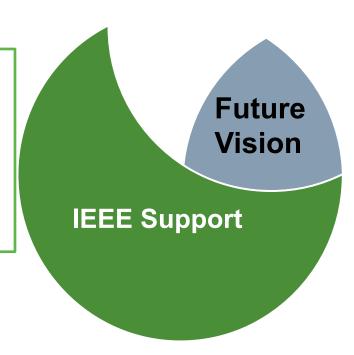
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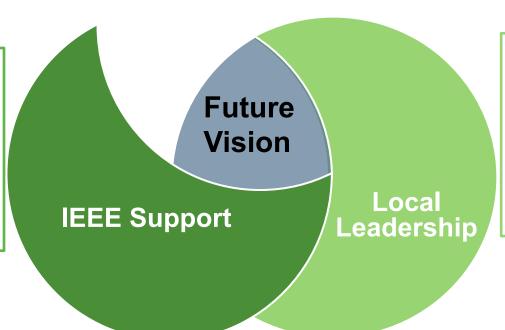


Ensures the right services, tools, products, and programs are provided.





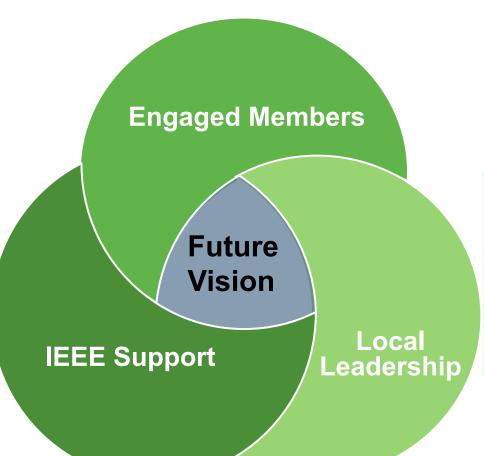
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Creates the member experience and engagement opportunities in the local area



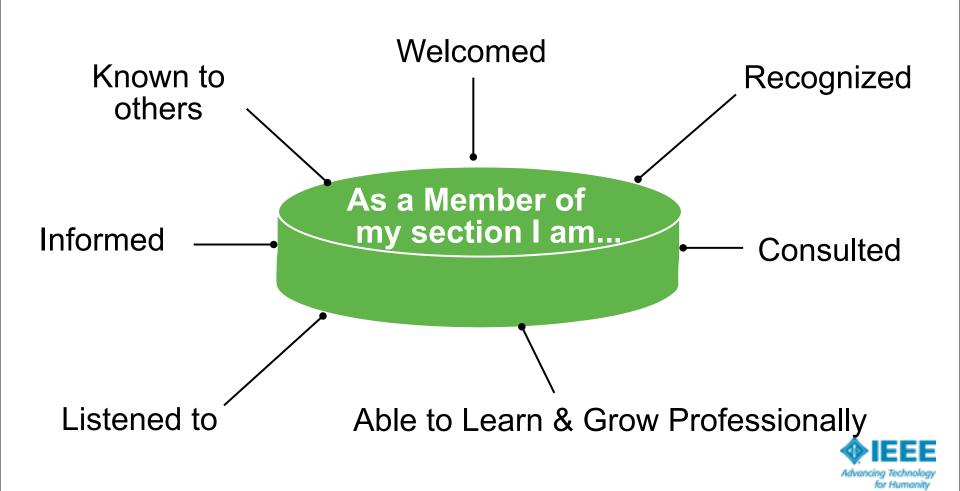
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### Geography: Section Vitality Focuses on a Positive



#### What will Success Look Like?

- Improve member satisfaction will result in increased membership market penetration
- Higher volunteer recruitment, training and satisfaction
- Measured successes in geographic, technical and affinity groups is rewarded
- Members regard IEEE membership as investment in their career
- Members can easily engage and communicate with one another in all the geographic, technical or affinity community with which they identify





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### Proposed Region Focus

Help Sections Be Successful at Member Engagement

Area/Councils should too!

- Secondary: Represents Sections (and associated members) to MGA, ...
  - We have done this part pretty well for a long time (at least relative to participation)



### Engagement



- Professional Home
- Doing something (as opposed to passive or consumer)
- Bond / commitment between persons to do something
- When person make a psychological investment in IEEE to further its mission for joint benefit

What should we use?



# 2012 Portfolio focus on activities related to...

- Helping Sections Be Successful at Member Engagement
- Supporting Geographic Activity
- Measuring Our Progress



#### **Metrics**

Member doing something %

IEEE has helped me? %

Section/Chapter/Student Branch

feels Region has helped

me increase M.E.



#### Proposed ExCom Tweaks...

- Not staff MELC but move that Role to ExCom
  - Perhaps with Region Vice Chair (Director-Elect) responsible for ensuring it gets attention by the ExCom
- Declaring that all Section XYZ committee chairs are a member of the Region XYZ committee (and <u>expect</u> them to meet to share problems and solutions)
- Train and mentor our ExCom Committee chairs



### Training (telling ain't training)

- Treat training as an also engagement opportunity
- Ensure we include tool training
  - Doodle, Skype, IEEE Online Community, new SAMIEEE, PET, Office, Engagement Advocacy
- Leverage IEEE CLE

