

Layer 4-7 Server Load Balancing

Security, High-Availability and Scalability of Web and Application Servers

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Plan for Today. for Tomorrow.

## **Foundry Overview**



World Headquarters San Jose, California

• Mission:

Performance, High Availability, & Feature Leadership for Multilayer Switching (L2, L3, L4-7)

6,000 +

50 +

- Total Worldwide Customers:
- Product & Corporate Awards:

5<sup>th</sup> Consecutive Year of Net Profitability



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## Agenda

#### Need for Load Balancing

- Load Balancing Technology
- Load Balancing Applications
- Benefits of Load Balancing
- Foundry Layer 4-7 Overview



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# Server Farm Challenge - #1

#### **Poor Availability and Manageability**

- Proliferation of IP applications complicates manageability and decreases availability
- Exponential cost of downtime and redundancy
- Disruptive server failover and maintenance



Web server

# Server Farm Challenge - #2

#### **Scalability Requires Bigger Servers**

- Replace installed servers with larger and expensive ones
- Stranded capital in redundant servers
- Poor scalability with high cost and low ROI
- Compromise application and server security
- Super computer next?



Web server

## **Consequences of Current Approaches**

- High risk of network and application downtime
- Business growth limited by server size
- Wasted capital and resources on redundant capacity
- Poor application performance, availability and security



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# **Load Balancing Solution**

- Leverage multiple commodity servers
  to create unlimited virtual capacity
- Scale server farms and applications to serve millions of clients
- Add network intelligence to improve server farm security and efficiency







## **Benefits of Load Balancing**

- All servers utilized to maximum (ROI \$\$\$)
- Ability to transparently add servers on-demand
- Full redundancy and transparency during failures
- Maximum application up time and massive scalability
- Superior service response time and performance



# **Load Balancing Overview**

- Load Balancer receives all client requests
- Selects "best" server using real-time health and performance information
- Utilizes all available servers simultaneously
- Intelligently distributes load among servers



# Load Balancing Fundamentals



# Stateful Load Balancing

- Load balancer identifies session boundaries
- For duration of session, each client connection is
  - Assigned session entry in load balancer session table

#### Session Table

Src. IP	Dest. IP	Src. Port	Dst. Port	Server
188.1.1.100	192.1.1.1	100	80	RS1
188.1.1.100	192.1.1.1	101	80	RS2
188.1.1.101	192.1.1.1	200	80	RS1



## **Application and Server Health Checking**

- Periodic health check requests sent to server
- Servers and applications removed when checks fail
- Health checks customizable
  - Layer 2/3 (ARP, Ping)
  - Layer 4 (TCP connections and UDP messages)
  - Layer 7 (HTTP, Application Specific, SSL, Scripted)



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## **Delayed Binding Concept & Benefits**

- Load balancer delays server-side connection
- Server selection based on "content" of client data packets
  > URL, Session ID, Cookie
- Optimal server utilization and highest availability



# **Layer-7 Content Switching**

- Avoid replicating content and applications on all servers
- Increase overall server utilization and response time
- Use URL and HTTP hdr content to select "best" servers
  - URL full, prefix and suffix match
  - Browser type, device type and language code



# Layer-7 XML Tag Switching

- Load balance to "right" server cluster using XML tags
- Optimize application performance for partners, suppliers and customers over extranet
- Extend load balancing to any XML-based application



## **Session Persistence Concept & Benefits**

- Transaction spans multiple TCP or UDP connections
- Requires same server to handle all connections
- Load balancing at the "transaction" boundaries



#### **Session Persistence Mechanisms**

- Layer 4 TCP connection persistence
  Source IP & port, Destination IP & port
- UDP session persistence using Layer 3/4
  - Source IP & port, Destination IP & port
  - Inactivity timeout used to age sessions
- Layer 7 Cookie switching
  - Cookie inserted in the HTTP message
  - > All requests with same cookie switched to the same server
  - Load balancers can insert cookies when servers do not
- SSL Session ID switching



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## Direct Server Return (DSR) – One Arm

- Reply traffic from server bypasses load balancer
- Load balancer processes only inbound requests
- Ideal for throughput intensive applications Server Loopback IP = Load Balancer VIP



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## Load Balancer High Availability

- Two modes of high availability
  - Active-Standby (one load balancer as hot standby)
  - Active-Active (load sharing between load balancers)
- Stateful session failover maintains active sessions after failover and improves client performance
- Fully transparent to applications and clients
- GSLB offers site level protection







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# **Global Server Load Balancing (GSLB)**

- Return IP of best site in DNS responses to clients
- Gather site load information using GSLB protocol
- Deploy scalable GSLB within existing DNS infrastructure



# **ISP Link Load Balancing (LLB)**



- Utilize all available ISP links simultaneously
- Intelligently balance traffic to achieve optimal utilization
- Gain leverage against ISPs for price and service
  - Aggregate low-capacity links to create "fat" virtual links



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## Firewall Load Balancing (FWLB)

- Load balance among firewalls to scale and improve performance
- Transparently failover during firewall failure
- Protect network and servers during firewall outage



## **Server Farm Security from DoS Attack**

- Protect against TCP SYN attacks on server farm
- Conserve resources for complete and valid connections
- Avoid using resources for pending connections
- Deny service to select user-configured source IPs



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#### **Improve Return on Server Investment**

- Use servers of varying capacity and performance
- Distribute load based on server "weight"
- Leverage not replace installed servers
- Optimize cost by using diverse vendors



# **Dynamically Adjust Server Capacity**

- Scale server capacity on demand
- Add and remove servers transparently
- Use slow-start to avoid overwhelming new server
- Perform server maintenance without impacting application performance
- Remove server after active connections serviced







# Maximize Server Utilization with Multiple Applications

- Deploy multiple applications on each server for maximum utilization
- Select "best" server based on performance of each application
- Customize performance and scalability per application

Transparently Add Applications

HTTP



# **Always-On Applications**

Customizable Application Level Health Checks, High Availability and Security

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Network

- Server or application failure simply results in lower capacity
- Health checks for individual applications
- Select servers with best health and performance for each application

**HTTP Clients** 

**FTP** Clients

 Individual applications - not servers out of service upon failed health checks





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# **Differentiated Client Services**

- Segment clients and offer differentiated service
- Customize performance and response time to meet different customers' needs
- Differentiate clients using
  - Cookies and other layer 7 content
  - Source IP based access lists



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# Layer 4-7 Product Approaches

- Purpose-built Layer 4-7 devices
  - Pro: Performance, Functionality and Simplicity
  - Con: A new product to install

Plug-in Layer 4-7 blade for Layer 2-3 switches

- Pro: Leverage an existing system
- Con: Complex to understand flows, bottleneck in performance, and lag in functionality



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Approach

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## Meeting a Range of Customer Needs





## Full Suite of Layer 4-7 Applications

- Server Load Balancing
- Global Server Load Balancing
- Firewall Load Balancing
- ISP Link Load Balancing
- Transparent Cache Switching
  - IronShield<sup>™</sup> Server and Application Security





**Thank You** 

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