

IEEE Region 3 Member Communications Committee



MCC Report to Region 3

Andrew Seely, MCC Chair 29 March 2025



Member Communications



The MCC facilitates communication between the Region, Sections, Chapters, and individual members.

MCC's lines of effort in 2025:

- Monthly Member E-Notice
- Quarterly Region Newsletter
- Region Web SiteSocial Media
- Collabratec
- Metrics and Measures
- Fellows Coordination





Team MCC



- Chair: *Andy Seely*Newsletter Editor: *Bill LaBelle*
- Assistant Editor: Evelyn Licona Webmaster: Lucas Sweet
- Collabratec: Naresh Erukulla
- Social Media Coordinator: Megha Ben
- Social Media Team:
 - Angel Pinnock
 - Ahmed Elsaved
 - Susan Goodwin
- Sree Ranjani Rajendran
 Metrics and KPIs: Brian Page
- Member Retention (SSC liaison): Patrick Kung Fellows Coordinator: Hulya Kirkici
- MCC Mentor: Sonya Dillard

To communicate effectively, MCC needs to meet the members where they are, not expect them to come find us!









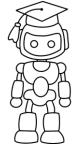








Key Accomplishments: Social Media



In 2024, MCC expanded the social media team from one person to 5

- Linked In 1180 followers
- XTwitter 579 followers
- Instagram 125 followers
- Facebook in progress
- Youtube in progress



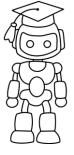
| Region | Followers on 12/12 | Followers on 1/14 | Followers on 2/19 | Followers on 3/10 |
|-----------|-----------------------|----------------------|-------------------|----------------------|
| Region 1 | 84 | 87 | 94 | 100 |
| Region 2 | 233 | 261 | 308 | 314 |
| Region 3 | 795 | 938 | 1037 | 1155 |
| Region 4 | 873 | 904 | 954 | 960 |
| Region 5 | 720 | 729 | 759 | 796 |
| Region 6 | 453 | 478 | 587 | 616 |
| Region 7 | 886 | 910 | 976 | 989 |
| Region 8 | 1973 | 2049 | 2099 | 2114 |
| Region 9 | 509 | 543 | 601 | 639 |
| Region 10 | 2652 | 2690 | 2711 | 2752 |

"It's not a competition ..."

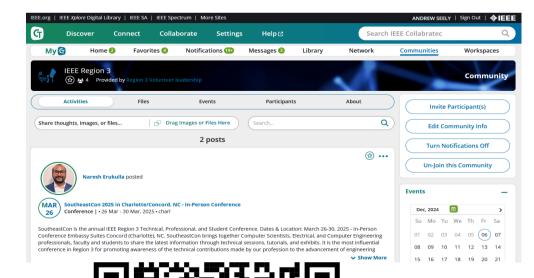
← Follow Region 3 on Linked In Now!



Key Accomplishments: Collabratec



- Region 3 joined Regions 2 and 5 in launching a Collabratec Community in 2024
- Supports IEEE's investment
- Provides a collaborative platform for member communication
- Engages members for whom Collabratec is their primary platform
- 81 members and counting



Join the Collabratec Region 3 Community Now!





Key Accomplishments: Web Modernization



- Implemented an issue tracking system
- Trackable issues allow for prioritization and metrics
- Cleanup of static and outdated content
- Outreach to 41 sections to support section web page maintenance
- Launched Sections Spotlights



IEEEE Region 3 Section Spotlight Submission

This form is for sections to submit their information to be featured in the IEEE Region 3 section spotlight. Please answer as many of the questions as you can. If you have any questions please reach out the Lucas Sweet at <u>lucassweet20@gmail.com</u>







Sign up for a Section Spotlight Now!

Key Accomplishments: Sections 1:1



Region 3 has 41 sections: Goal to have a personal conversation with every section

• In November and December, 26 accomplished ~ 50%

Key Findings:

- The quantity of communications, especially email, is unmanageable and overwhelming for section leaders
- It's also overwhelming for section members, so members are not engaged
- Social media and local member engagement lacks common approach, volunteers, skillsets
- There is inconsistent awareness of awards cycle and process, newsletter cycle and process
- Volunteers are "recycled" constantly, many sections struggle with growing new volunteers
- Section web page maintenance is frequently a casualty of lack of volunteers and lack of skills
- Discovery of meaningful information is challenging to many
- Section leaders feel that Google Apps up-charge should be paid for by the Region
- Meaningful industry engagement is a common challenge
- Common need for a consolidated, federated calendar; not everything is in vtools

Actions

- Tempering amount of email sent from MCC 1x/month in a tight, navigable format
- Supporting development of web and social media skills See Megha's workshop, Lucas's webmaster outreach
- Continuing the one-on-one conversation in 2025, helping with OU Analytics, member engagement, volunteer development one section at a time



MCC Goals for 2025



| Q1 | |
|----------|--|
| - | Launch Collabratec community |
| | Initiate Sections Spotlights on R3 web site; link back to all section web sites |
| | Establish presence and processes for remaining Social Media channels |
| | Establish and baseline communications metrics and KPIs |
| | Complete Sections 1:1 report |
| Ц | Explore an interdisciplinary tiger-team approach: Solving the MCC Knowledge Management problem with AI |
| Q2 | |
| | Create social media best practices/getting started checklist for sections; support all sections standing up localized social |
| | media activities to reach more members |
| | Cleaning up dead/reject member email addresses |
| | Implement a ticketing system for web page updates, possibly also for social media requests |
| | Develop MCC consolidated, curated calendar in response to Sections 1:1 |
| \cap 2 | |
| Q3 | Re-survey members for communications issues |
| | Standardize on a persistent chat for regional communications, add a volunteer leader (Discord, etc) |
| | Startauraize on a persistent enaction regional communications, and a volunteer reader (Biscora, etc) |
| Q4 | |
| | Develop MCC process documentation by end of the year |
| | |





Thank you

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